

KIRKWOOD WATER MAIN BREAKS

WHAT CAUSES A MAIN BREAK?

WEATHER

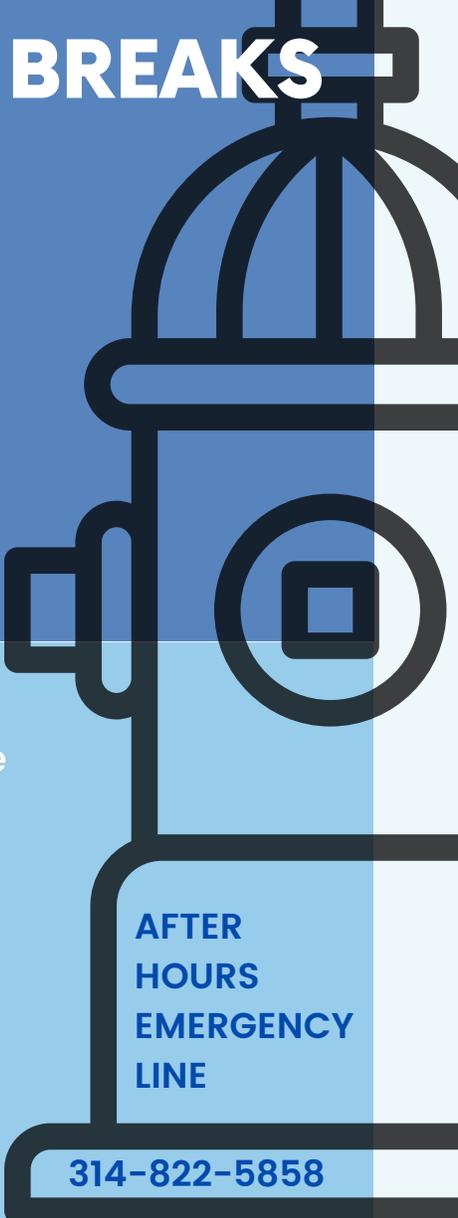
In winter, the water can drop to freezing temperatures. Such cold water flowing through pipes can cause them to contract and break in weak spots.

- Freezing and thawing of soil can cause movement, leaving pipes unsupported.
- Temperature changes can cause soil to shrink or swell.

HOW LONG DO REPAIRS TAKE?

Most breaks are repaired within 6-8 hours. However, the time it can take to repair varies on a number of factors including:

- The time it takes to identify and locate any and all utility lines such as gas, electric and sewer.
- How quickly we can locate the exact location of the break
- The severity of the break.



AFTER
HOURS
EMERGENCY
LINE

314-822-5858

WILL YOU SHUT OFF MY WATER?

Water service may be interrupted. We do our best to repair breaks without shutting off your water, but this is not always possible.



IS THE WATER SAFE TO DRINK?

Water quality is often not affected by main breaks, but in some cases a precautionary boil water advisory may be issued. They are strictly a precaution due to a loss of pressure in the water system. You may notice air in the pipes after a repair or discoloration, which will go away after letting your cold water run briefly.



KIRKWOOD WATER DEPARTMENT

314-984-5936

REPORT WATER ISSUE

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