

Key Account Program



Kirkwood Electric believes it needs to be competitive by being easy to do business with and by upping its game on customer engagement. Kirkwood Electric believes every customer service person should be creative and utilize nontraditional, proactive thinking to come up with solutions that work for both the utility and the customer.

The partnership between the utility and commercial and industrial customers is not constrained to issues of power quality and price, but instead centered

on helping in any way possible. Kirkwood Electric has close ties to municipal government and our key accounts representatives can serve as conduits to other city services.

Kirkwood Electric is interested in getting out and meeting key customers one-on-one in order to cultivate a relationship. We want to know our customer's business and be prepared to respond with creative solutions.

Contact Us

Customer Service: 314-822-5842

Business Hours: 8am - 4pm

KirkwoodElectric@kirkwoodmo.org