

Community Service Programs:

KPD offers a variety of community service programs, including fingerprinting (for employment), home and business Security Surveys (call for an appointment), the Neighborhood Watch program (training for block captains), the Explorer program (through the Boy Scouts), tours, and a speakers' bureau.

Upholding the Highest Standards

Complaints and Inquiries

On occasion, a resident may be unhappy with their interaction with a member of the Kirkwood Police Department. It is the Department's policy to investigate all complaints received. The complaint will be investigated, and the Police Chief will determine, based on the results of the investigation, if an employee has violated any Department policies and if the employee should be disciplined. The citizen who filed the complaint will be advised of the results of the investigation. In addition, during the process of evaluating and investigating complaints, the Police Department reviews incidents to determine if we can improve our policies, procedures, or training. There are several ways to file an inquiry, commendation, or complaint (see inside, first column, "How Are We Doing?").

SOCIAL MEDIA / Publications

Follow us on Facebook (Kirkwood Missouri Police Department) - The City of Kirkwood uses Twitter (@KirkwoodCity), the City's Website (www.kirkwoodmo.org), and E-News blasts (sign up by sending an email to Info@Kirkwoodmo.org) to notify residents of road closings, water main shutdowns, power outages, and other important news.



Residents can also receive weekly crime reports, safety bulletins, and special alerts by email. Sign up by sending your name, address, and phone number to: kpdc@kirkwoodmo.org. All personal information will remain confidential.



WHERE COMMUNITY AND SPIRIT MEET®

For information about this brochure or other publications of the City of Kirkwood, please contact the Public Information Office:
139 S. Kirkwood Road
Kirkwood, MO 63122
314-822-5894
Revised: July 2024

CITY OF KIRKWOOD CITIZENS' GUIDE TO MAKING INQUIRIES, COMMENDATIONS, AND COMPLAINTS



**CITY OF KIRKWOOD
POLICE DEPARTMENT
131 W. MADISON
KIRKWOOD, MO 63122
EMERGENCY: 9-1-1**

IMPORTANT NUMBERS:
DISPATCH: 314-822-5858
FAX: 314-984-5917
RECORDS: 314-984-6916
CODE ENFORCEMENT:
314-822-5805
314-984-5944
Community Relations
314-822-5868

**FOR MORE INFORMATION, CONTACT
SHIFT COMMANDER
314-822-5881.**



WHERE COMMUNITY AND SPIRIT MEET®

KIRKWOOD POLICE DEPARTMENT: UPHOLDING THE HIGHEST STANDARDS

The Kirkwood Police Department adheres to the highest standards of service and ethical behavior. The Department answers about 28,000 calls for service every year, responding to traffic accidents, domestic disturbances, calls about missing persons, and a wide variety of emergency and non-emergency situations.

How Are We Doing?

The Department encourages citizen comments on police personnel who admirably perform their duties. Likewise, anyone with a concern or question about police performance should also contact us. There are several ways to accomplish this:

- (a) Call 822-5881 and ask to speak to the Shift Commander.
- (b) Call Chief Brian Murphy at 822-5866 or send him a letter: 131 W. Madison, Kirkwood, MO 63122.
- (c) Access KirkwoodKonnnect on your smart phone or mobile device- it's FREE in your APP Store- or access it on the City's Website at www.kirkwoodmo.org/Konnnect

Who We Are

The Kirkwood Police Department consists of 62 commissioned police officers, including a Police Chief, three Captains, four Lieutenants, seven Sergeants, and 47 Officers, which includes 5 School Resource Officers in the Kirkwood School District. The Department also employs 22 full-time and 12 part-time civilians, working in Administration, Code Enforcement, Dispatch, Records, IT and Business District Parking Enforcement.

The Department is assisted by an excellent group of citizen volunteers.



Staffing and Services

In addition to traditional police department services, the Department oversees

code enforcement along with parking control in the downtown area. The Department also provides the City of Oakland with 100% of its law enforcement needs.

~ **Code Enforcement:** Code Enforcement involves quality-of-life issues, such as tall grass, abandoned vehicles, or any situation a resident thinks may be in violation of the City's Code of Ordinances.

~ **Community Emergency Response Team (CERT) Annual Training:** The Kirkwood Police Department are participating members of the Meramec Valley Citizen Corps Council (MVCC) which provides free CERT training at St. Louis Community College campuses to community members who want to volunteer during emergencies. Through this interesting 20-hour program, participants learn about emergency preparedness and receive training in basic response skills such as fire safety, team organization, light search and rescue and disaster medical operations. For more information, call 314-822-5868

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